



*Bringing **Healthcare** of the Future!*

 www.e-mareez.com

E-MAREEZ CARE

Bringing Healthcare of the Future!



E-Mareez Care is a platform that resolves all your issues related to the appointment booking process. We provide a platform for patients and doctors to coordinate with each other and manage their online consultation, appointment booking and payment methods in a secure and user friendly environment.

We work on the advancement and innovation in the field of healthcare by integrating computer technology with medical sciences. We aim to provide fully facilitated applications to our users, keeping it simple to use.



Manage Health Digitally

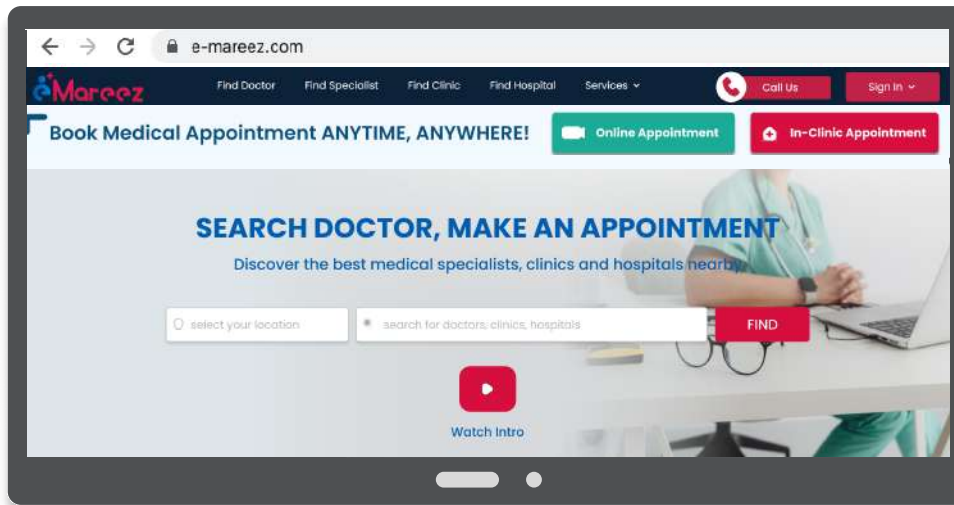


Patient Record Keeping



Online Consultation

How To Create An Account?



Step 1

Visit E-Mareez Care Website

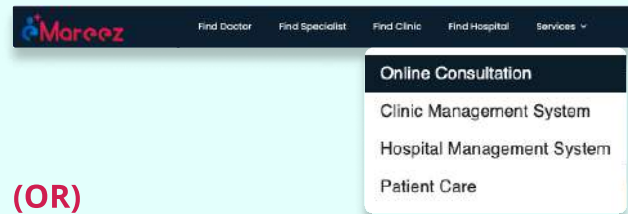
- Go to www.e-mareez.com and stay on "Home Page"

www.e-mareez.com

Step 2

Go to Online Consultation

- Click on "services" in the header and select "Online Consultation".
- Click on "Start Online Consultation" to sign up



(OR)

Create Account as Doctor

- Click on Top Right "Sign In" Bar. Select "For Doctor" to register as a Doctor

Step 3

Create an Account

1. For existing account

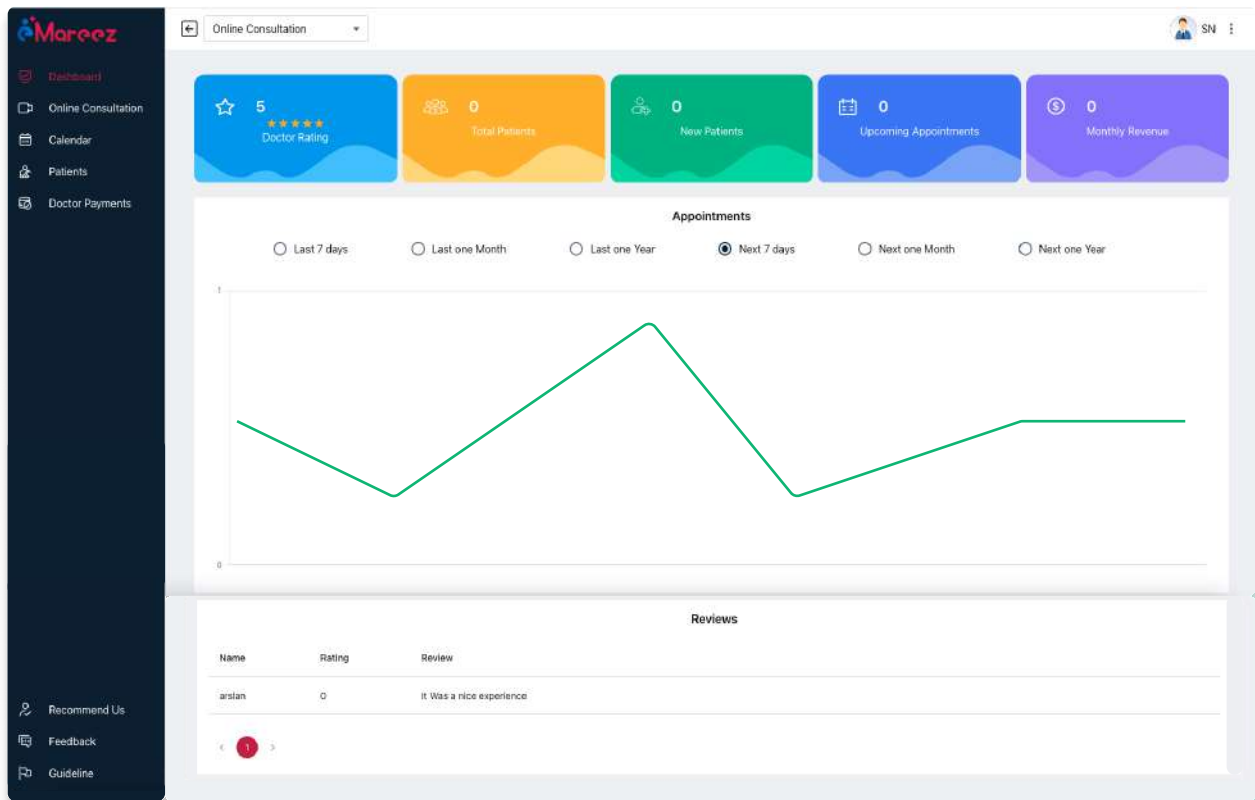
- Enter your Mobile Number and Click on Submit

2. For new account

- Select "Register"
- Choose the option you want to register for i.e "Online Clinic"
- Enter your PMDC Number & Mobile Number
- Click "Next" and enter your details:
 - Name
 - Speciality
 - Gender
 - Years of Experience
 - Email (Optional)
 - Profile Picture (Optional)
- Click on Register
- Carefully read the Terms & Conditions and Click on "I Agree" once you fully agree with them, or "I Disagree" if not. If you agree, only then you will be registered.
- You are now registered (after agreeing to terms & conditions). Enter the One-Time-Password (OTP) sent on the registered number

Congratulations you are now Registered with E-Mareez Care!!

Let us walk you through your Dashboard



Welcome to E- Mareez Care Doctors Dashboard!

Profile Update

You can review your progress report and assess your performance through following elements:

- Doctor Rating: Feedback from the patients depicts your rating
- Total number of patients you have dealt with
- New Registered Patients
- Upcoming Appointments
- Monthly Revenue: Shows your income calculation for the ongoing month

Graphical Report

This runtime generated graph gives you a statistical report of your appointments. By this graph, the doctor can analyze the pattern of number of appointments in association with the date. The graph can be generated for the recent week, month and year.

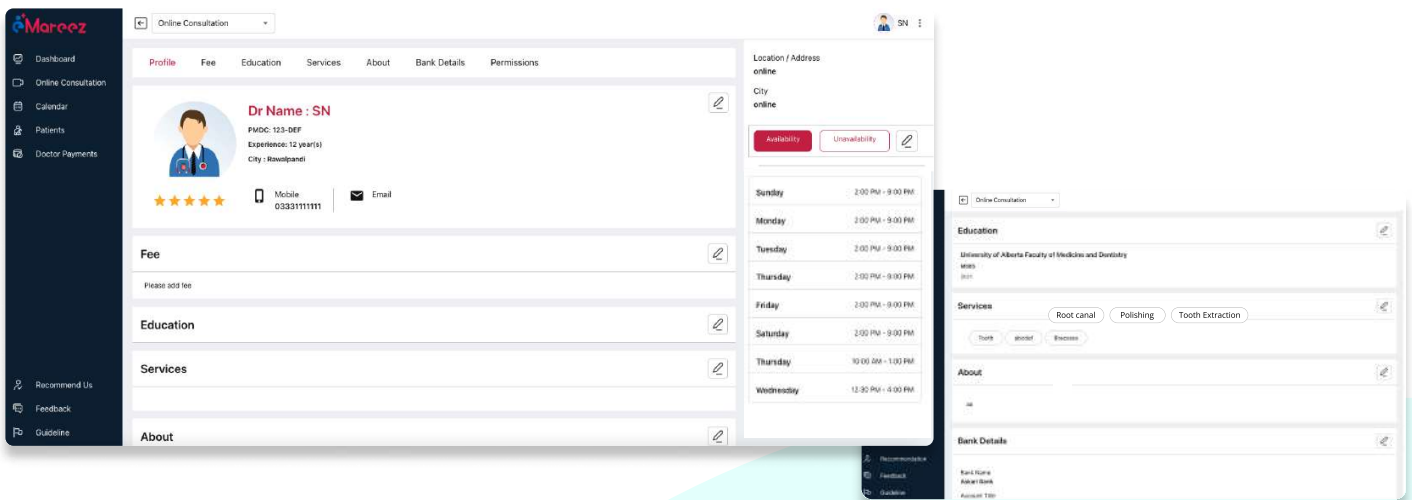
Patient's Feedback

Detailed feedback the patient has given about the doctor. These suggestions would help the doctor enhance their services, as well as be motivated for any required improvement.

Switch Clinic(s)

Click on the top left drop-down to select online consultation.

How To Create Your Profile?



1. Setup your profile

- Click on the Top Right Bar showing your Profile Name. You will be directed to your profile
- Check your existing details which were entered while registering. Edit them if required by clicking on the pen shown on right
- Add a Profile Picture

2. Set your availability/unavailability

- Click on Pen on the left to the Availability/Unavailability
- Set your Availability days and time you will be available on
- Set your unavailability by selecting the dates you will be unavailable on and press "Add"

3. Setup your fee

- Click on the Top Right Pen shown next to fee
- Add your "Fee" and click on submit

4. Add Educational Qualifications (optional)

- Add your Educational Qualification by clicking on the Top Right Pen
- You can add more than one qualification by clicking on "Add" Button

5. Add Services (optional)

- Add services you will provide by clicking on the Top Right Pen
- You can add more than one qualification by clicking on "Add" Button

6. Introduce yourself through About (optional)

- Add/Introduce yourself by adding something interesting about you, your specialities, experience etc to make you stand out from the rest of the doctors

7. Bank Details (mandatory for online consultations only)

- Add for Bank details for online fee payments by clicking on Top Right Pen
- Click on "Save" once details are added

8. Permissions Granted

- Review the permissions granted to you by E-Mareez Care

Amazing! Now you are set to book your patients!

How to Add Appointment Details?

Prescriptions

Medical Conditions

- Enter the medical condition and click on the “Add” Button to add them

The screenshot shows the 'Medical Conditions' tab selected. It features a header with patient information: Patient: Arslan, Phone Number: 03xx-xxxxxxx, Timing: 12:30 PM. Below the header are tabs for Medical Conditions, Vitals, Medicine, Tests, Attachments, and Notes. The main area contains several input fields for medical conditions: Pulse heart rate, Temperature, Blood pressure, Blood sugar, Weight (in kg), Body Mass Index..., and Height (Feet' Inch...). A red 'SAVE' button is located at the bottom right.

This screenshot shows the 'Medical Conditions' form with a list of conditions. The header and tabs are the same as in the previous screenshot. The 'Medical Conditions' section has a dropdown menu and a red 'ADD' button. Below it, there are three conditions listed: 'sugar', 'gheurts', and 'Alzheimer disease'. A 'Reports History' section is visible at the bottom with a table header: File, Discription, Date, Actions. One entry is shown: '2x2-1661266840016.JPG' with a download icon.

Vitals

- Go to Vitals & Add Vitals by entering values on separate fields. And press “Save” Button

Medicine

- Go to Medicine and click on the “Add Medicine” Button. Enter the details on the given fields and click “Save” Button once done

The screenshot shows the 'Tests' tab selected. The header and tabs are consistent. A red 'ADD TEST' button is visible. Below it is a table with columns: Test Name, Category, Actions. One test is listed: 'Total Leucocyte Count' with the category 'Knee Joint Fluid' and a trash icon.

The screenshot shows the 'Medicine' tab selected. The header and tabs are consistent. A red 'ADD MEDICINE' button is visible. Below it is a table with columns: Medicine, Duration, Dose, Frequency, Instruction, Actions. One medicine is listed: 'Panadol CF Day' with duration '2 Day(s)', dose 'N/A', frequency 'One Time Only', and instruction 'Post/jatter meal'. A trash icon is present in the Actions column.

Tests

- Go to Test and click on “Add Test” Button. Select Test Category and Test and click on “Save” Button

Attachments

- To add additional documents like previous prescriptions/medical records/ ECGs/sonograms etc. Go to Attachments select “Choose File” to upload from your system and click “Upload”

The screenshot shows the 'Attachments' tab selected. The header and tabs are consistent. A large text area labeled 'Write a Note' is visible at the bottom.

This screenshot shows the 'Attachments' form with a document upload section. The header and tabs are consistent. The 'Documents' section has a 'CHOOSE FILE' button and a red 'UPLOAD' button. Below it is a table with columns: File, Actions. One document is listed: '1-1670398001278.pdf' with a trash icon.

Notes

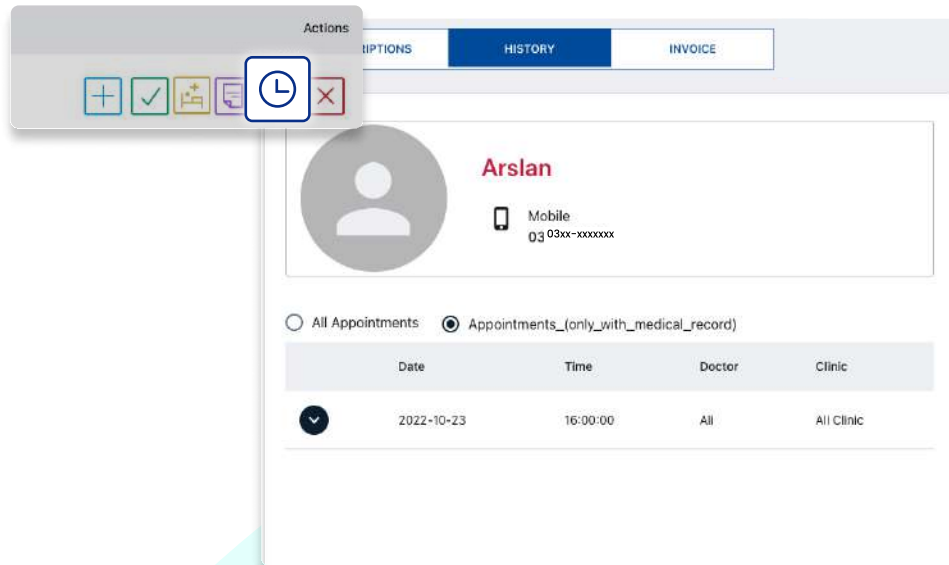
- Go to Notes. Add additional notes for the patient if required

Your prescription is complete!

Patient History & Invoice

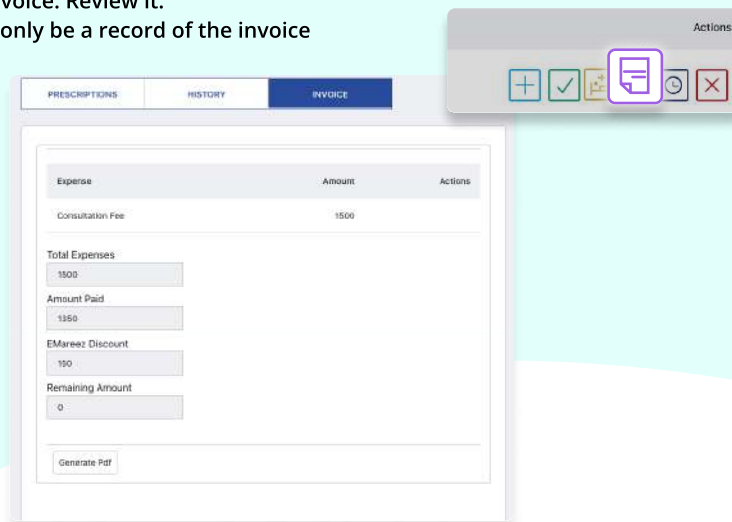
Medical History

- Go to History to view patient history and medical records. Click on each document to review



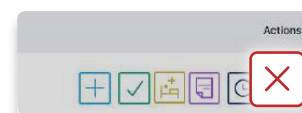
Invoice

- To check the invoice click on the "Invoice Symbol" or go to Invoice Page after clicking the "+" symbol
- Check your fee
- Click on "Generate PDF" to get patients E-Invoice. Review it.
- Since invoice will be paid in advance, it will only be a record of the invoice



Cancel Appointment

- To cancel the appointment click on "X", the appointment will be canceled



Complete Appointment

- Once the session is over, click on "Tick". Your appointment is now complete



Your invoice is complete!

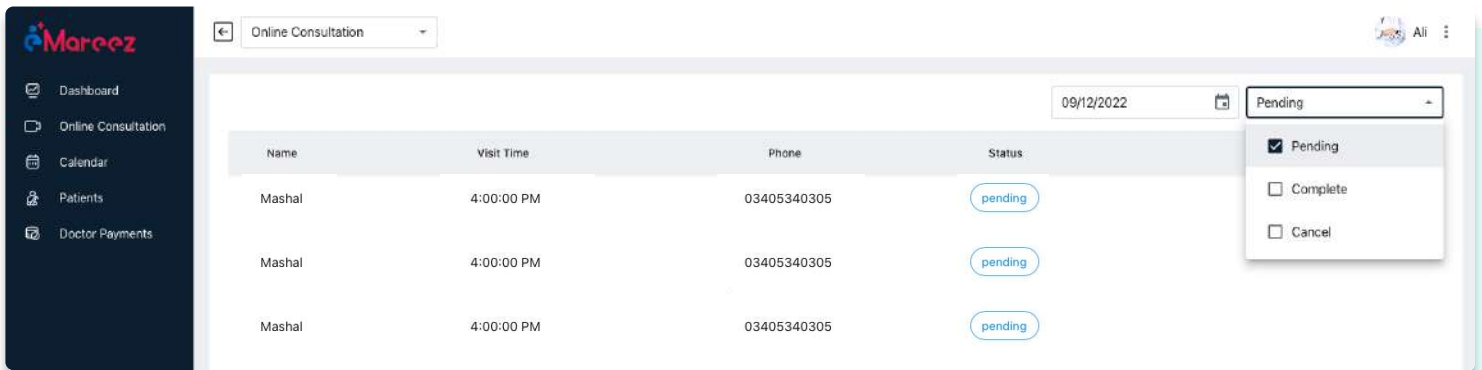
Online Consultation

To view your Online Consultation click on "Online Consultations" Select the options to filter out your appointments

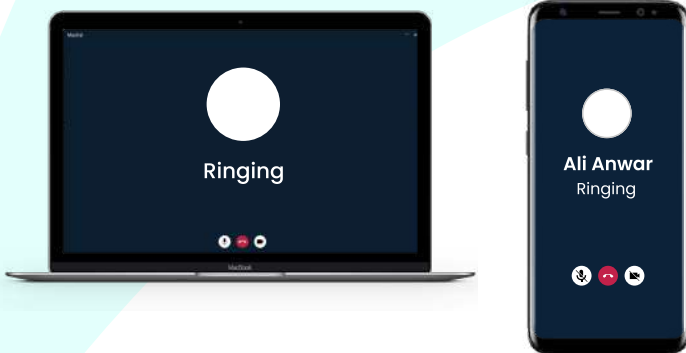
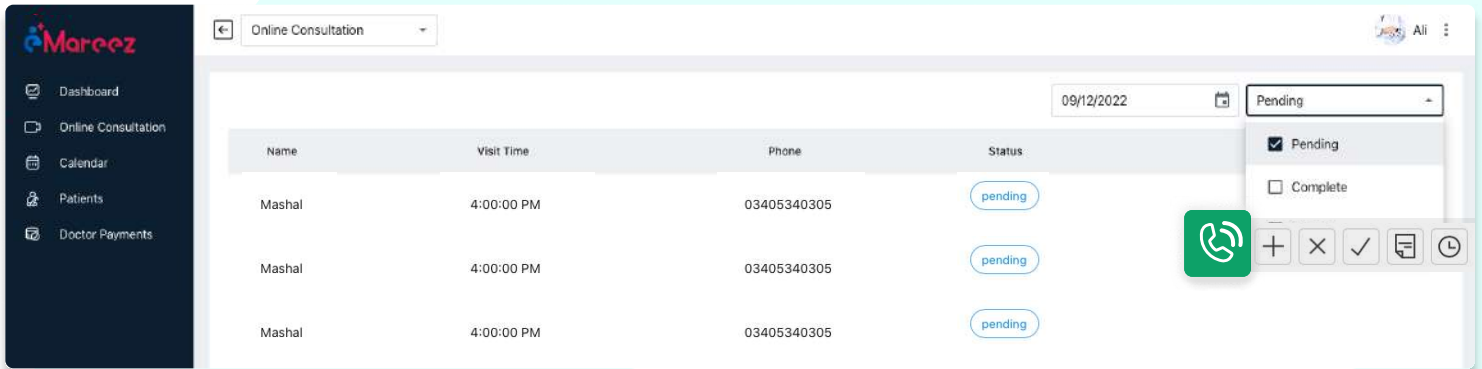
- Pending
- Completed
- Cancelled

Appointment can only be created by the patient. Appointments created by the patient will be visible once you click on Online Consultation tab.

Note: For Online Consultations patients will pay in advance & only then the appointment will be created

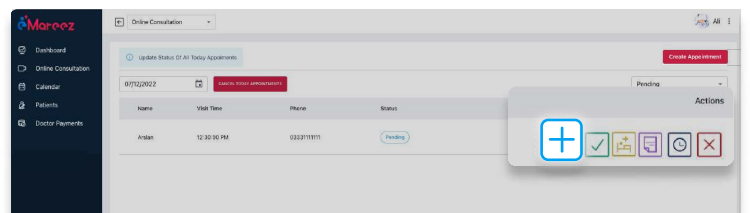


For pending appointments, click on the call icon to start the online/in-app consultation.



Add Appointment Details

- Click on the "+" symbol to add:



Payment Policy

This payment policy is applicable on the users who avail services via any of our platforms (website and mobile app). You are advised to read the conditions carefully. If you make a payment for the services, it would be treated as your acceptance to these terms and conditions. E-Mareez Care (Private) Limited reserves all the rights to make amendments in these conditions according to the suitability of our circumstances with or without any prior notice to the users. Users are responsible to have read this policy before proceeding.

Doctor's Payment Policy

- For Online Consultation, the Doctor will have a Free subscription.
- 25% service charges are applicable on patients referred by E-Mareez Care.
- An invoice will be dispatched in-hand or email to users by the "End of Each Month".
- Users should pay within the first 7 days of the Month, otherwise the services shall be stopped.
- The invoice is inclusive of service charges.

Discount Policy

E-Mareez Care Discount

E- Mareez Care Discount is the discount given to patients by E- Mareez Care, and company will solely bear the cost.

Clinic Discount

Clinic Discount is the discount that the doctor or clinic can give to their patients, and doctor or clinic will bear the cost.

Patient Payment Methods

For Online Consultations

Advance online payment is made via following methods by patients:

- 1- Payment Via Jazz Cash
- 2- Pay Via Credit/Debit Card
- 3- Account Wallet
- 4- Net Banking

E-Mareez Care Service Charges

E- Mareez Care will charge doctors a percentage of services charges on all the patients referred by E- Mareez Care

For Online Appointment

25% service charges are applicable on patients referred by E-Mareez Care.

Refund Policy For Online Payment

1. For prepaid online appointments, patient(s) can cancel the scheduled appointment without any charges if the cancellation is done 12 hours before the appointment. In this case, we will refund the amount paid for the appointment subject to bank charges and other deductions by third parties.
2. In case of appointment cancellation, the concerned users (doctors and patients) would be notified via E-Mareez Care platform notifications.
3. In case of a scheduled appointment canceled by the related doctor, the patient will receive 100% payment refund within 24 hours of the payment.
4. No refunds or cancellation requests shall be entertained in case of payment against bills and services received.
5. E-Mareez Care (Private) Limited shall not be responsible for any delays in credit to the cardholder's credit card account or accountholder's bank account due to any reasons cited by the payment gateway or cardholder's issuing bank

Contact Us

For more queries and information



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Awaiting to connect with you!